

Horizon Client – Determining the Installed Version and Updating the Client

This learning aid shows you how to identify if you have the outdated *VMWare Horizon Client* and need to upgrade it to the new *Omnissa Horizon Client*.

Personal Windows Computers

1. Click **Start**, and then type **Horizon** in the search box.
2. If the search result is *VMWare Horizon Client*, or no applications appear in the search result, perform the procedures in the [Using Virtual Desktop](#) learning aid to update or install the client.

or

If the search result is *Omnissa Horizon Client*, the computer has the latest version and no action is required.

Personal MacOS Computers

1. Click **Launchpad**, and then the type **Horizon** in the search box.

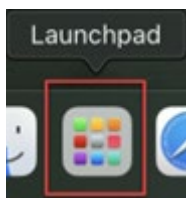


Figure 1: Example of Launchpad

2. If the search result is *VMWare Horizon Client*, or, no applications appear in the search result, perform the procedures in the [Using Virtual Desktop](#) learning aid to update or install the client.

or

If the search result is *Omnissa Horizon Client*, the computer has the latest version and no action is required.

iPadOS & iOS

1. Swipe down on the iPad/iPhone screen and then type **Horizon** in the search box.
2. If the application icon in the search results matches the image in [Figure 2](#), press and hold the icon to remove the app from the device, and then perform the procedures in the [Using Virtual Desktop](#) learning aid to install the client.



Figure 2: VMWare Horizon Client icon (outdated)

or

If the application icon in the search results matches the image in [Figure 3](#), the device has the latest version and no action is required.

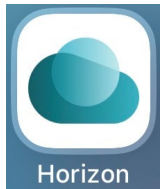


Figure 3: VMWare Horizon Client icon (new)

or

If no applications appear in the search result, perform the procedures in the [Using Virtual Desktop](#) learning aid to install the client.